

The leading provider of editorial, production, and online hosting services



Editorial Quality and Speed to Publication

KnowledgeWorks Global Ltd. (KGL) has a long history of copyediting scholarly and academic content. Significant value is placed on the recruitment and training of copyeditors, with emphasis on subject matter expertise. As a result, KGL's breadth of copyediting resources embraces associates working on-site and off-site, as well as freelancers working out of Europe, North America, and India.

As the leading service provider to scholarly and academic publishers, we provide the fastest turnaround times in the industry with quality assurance built into every workflow. Each copyeditor is rated on various criteria, including:

- Quality
- Adherence to guidelines and schedule
- Responsiveness
- Quality of queries

KGL's quality management processes are focused on a rigorous feedback mechanism, including regular audits. There is a quality dashboard for each journal, including measurement of errors per article, errors that might occur in zero-error fields, errors that occur as a result of failure to follow the editorial style guide, etc. Team leads, production managers, and editorial directors rely on dashboard reports to determine patterns and trends, and to identify additional training or re-training needs.

Contact us to learn more.

66 The journal editor was extremely pleased with the quality of this issue. So thank you and your team for the extra care you put into this iournal.



Annual Metrics

- ✓ 1.4M+ journal pages
- 1.3M+ book pages
- √ 1,500+ in-house & freelance staff
- 12 weeks onboarding and training
- √ 73 areas of subject matter expertise across simple, moderate, and complex levels of copyediting